#### **PG-A-739**

MSY-11

### P.G. DEGREE EXAMINATION – JUNE 2021 PSYCHOLOGY

#### First Year

#### ADVANCED GENERAL PSYCHOLOGY

Time: 3 Hours Maximum Marks: 75

PART A  $(3 \times 5 = 15 \text{ Marks})$ 

#### Answer any THREE questions.

1. Define psychology and state its basic concepts.

- 2. Differentiate hereditary and environment.
- 3. Enumerate the principle of reinforcement.
- 4. Identify the psychological basis of motivation.
- 5. Enlist the kinds of remembering.

PART B

 $(4 \times 15 = 60 \text{ Marks})$ 

#### Answer any FOUR questions.

- 6. Delineate various schools of psychology.
- 7. Explain the role of language in perception.
- 8. Describe general characteristics of senses.
- 9. Distinguish between classical conditioning and operant conditioning.
- 10. Elucidate the various theories of motivation.
- 11. Explain two process theories of memory.
- 12. Analyse the theories of intelligence.

### P.G. DEGREE EXAMINATION - JUNE 2021 PSYCHOLOGY

#### FIRST YEAR

#### ADVANCED GENERAL PSYCHOLOGY

Time: 3 Hours Maximum Marks: 70

PART A

 $(5 \times 5 = 25 \text{ Marks})$ 

#### Answer any FIVE of the following in about 300 words each

- 1. Schools of Psychology Explain
- 2. Explain the Perceptual process
- 3. Discuss the Principles of Reinforcement
- 4. Bring out the motivational factors in Aggression
- 5. Explain the methods of improving Memory.
- 6. Differentiate the Growth and Maturation.
- 7. Role of reward and Punishment in learning Explain
- 8. Explain the physiological basis of emotions.

PART B  $(3 \times 15 = 45 \text{ Marks})$ 

#### Answer any THREE of the following in about 1000 words each

- 9. Elaborate the Applications of Psychology
- 10. How will you assess the Personality?
- 11. Describe the Principles and Methods of classical conditioning.
- 12. Discuss the theories of emotions.
- 13. Explain the two Process theories of Memory

#### PG-A-740

**MSY-12** 

### P.G. DEGREE EXAMINATION – JUNE 2021 PSYCHOLOGY

#### FIRST YEAR

#### ADVANCED SOCIAL PSYCHOLOGY

Time: 3 Hours Maximum Marks: 75

PART A  $(3 \times 5 = 15 \text{ Marks})$ 

#### Answer any THREE questions.

- 1. Discuss the history of social psychology.
- 2. What is attribution? Write a note on Kelly's theory of attribution.
- 3. What is meant by cognitive dissonance?
- 4. How can prejudice be reduced?
- 5. How can stress influence social behavior?

PART B

 $(4 \times 15 = 60 \text{ Marks})$ 

#### Answer any FOUR questions.

- 6. Explain research methods in social psychology.
- 7. What is a group? Explain the formation of groups.
- 8. Explain the role of leadership in group behavior.
- 9. Explain the ways of prevention and control of aggression.
- 10. How can noise and temperature influence human behavior?
- 11. Which are the different types of social influence?
- 12. How can we increase prosocial behavior?

PG-A-740 MSY-12

#### P.G. DEGREE EXAMINATION - JUNE 2021 PSYCHOLOGY

#### FIRST YEAR

#### ADVANCED SOCIAL PSYCHOLOGY

Time: 3 Hours Maximum Marks: 70

PART A

 $(5 \times 5 = 25 \text{ Marks})$ 

#### Answer any FIVE of the following in about 300 words each

- 1. Bring out the social psychology in new Millennium
- 2. Explain the Kelley's model of Attribution
- 3. Discuss the Cognitive Dissonance
- 4. Describe Prevention and control of Aggression
- 5. Explain the Hazard of noisy environment
- 6. Describe the types of Groups.
- 7. Discuss the Interpersonal Attraction.
- 8. Explain the types of Aggression.

PART B

 $(3 \times 15 = 45 \text{ Marks})$ 

#### Answer any THREE of the following in about 1000 words each

- 9. Explain the Research method in social psychology.
- 10. Elaborate the theories of Group Formation.
- 11. Describe the components of Attitudes, formation and the factors that influence on behaviour.
- 12. Explain the origin, theories of Aggression and methods to reduce aggression
- 13. Describe the Air pollution and the effects of negative ions.

# P.G. DEGREE EXAMINATION - JUNE 2021 PSYCHOLOGY FIRST YEAR LIFE SPAN PSYCHOLOGY

Time: 3 Hours Maximum Marks: 70

PART A  $(5 \times 5 = 25 \text{ Marks})$ 

#### Answer any FIVE questions.

- 1. State the principles of development.
- 2. Give a brief account on motor skills in childhood.
- 3. Write briefly about identity crisis in adolescence and the way of resolving it.
- 4. Explain the concept of career planning.
- 5. Sketch the changes in memory during old age.
- 6. Outline the hazards during prenatal period and birth.
- 7. Analyse the various approaches to intellectual development.
- 8. What is self-concept? Discuss the various sources of influence in emergence of self.

PART B  $(3 \times 15 = 45 \text{ Marks})$ 

#### Answer any THREE questions.

- 9. Distinguish between the terms growth and development and explain the stages of development.
- 10. List out the emotional problems of childhood and explain the ways of handling them.
- 11. How could personal relationship in family and work life be balanced? Explain.
- 12. Write in detail about the health problems in old age.
- 13. Describe the emotional problems of childhood.

PG-A-743 MSY-21

# P.G. DEGREE EXAMINATION – JUNE 2021 PSYCHOLOGY SECOND YEAR

#### ORGANISATIONAL BEHAVIOUR

Time: 3 Hours Maximum Marks: 75

#### PART - A

 $(3 \times 5 = 15) \text{ Marks})$ 

#### **Answer any THREE questions**

- 1. State the dynamics of people and organization.
- 2. Enlist the reinforcement schedules.
- 3. How are groups formed?
- 4. Enumerate the various types of conflict
- 5. Write a short note on Employee Assistance program.

#### PART - B

 $(4 \times 15 = 60) \text{ Marks})$ 

#### Answer any FOUR questions

- 6. Explain the Theoretical framework of organizational behaviour.
- 7. Discuss how the determinants of personality have an influence on the organisation.
- 8. Describe the components and functions of attitude.
- 9. Analyse the various theories of Leadership.
- 10. Highlight the effects and management of stress.
- 11. Chalk out the organizational behaviour modification process.
- 12. Write an essay on quality of work life.

PG-A-744 MSY-22

## P.G. DEGREE EXAMINATION – JUNE 2021 PSYCHOLOGY SECOND YEAR

#### MARKETING PSYCHOLOGY & CONSUMER BEHAVIOUR

Time: 3 Hours Maximum Marks: 75

PART - A  $(3 \times 5 = 15 \text{ Marks})$ 

#### Answer any THREE questions

- 1. What is meant by market oriented Strategic planning?
- 2. Bring out the meaning of Market Testing.
- 3. Write a short note on Media Decisions.
- 4. List out the levels and patterns of Market segmentation.
- 5. State the features of diffusion of innovations.

PART - B  $(4 \times 15 = 60 \text{ Marks})$ 

#### Answer any FOUR questions

- 6. Write an essay on corporate and Division strategic Planning.
- 7. Describe the components of Marketing Information system.
- 8. Highlight the Marketing Decision Support System.
- 9. Give suggestions to develop and manage an Advertising Program.
- 10. Discuss how customers can be attracted and retained.
- 11. Identify the environmental influences on consumer behaviour.
- 12. Chalk out the Individual determinants on consumer behaviour.

# P.G. DEGREE EXAMINATION - JUNE 2021 PSYCHOLOGY SECOND YEAR

#### **HUMAN RESOURCE MANAGEMENT**

Time: 3 Hours Maximum Marks: 75

PART - A  $(3 \times 5 = 15 \text{ Marks})$ 

#### Answer any THREE questions.

- 1. What is Human Resource planning?
- 2. Enumerate the types of Training.
- 3. Differentiate Wage and Salary.
- 4. Compare Transfer and Separation.
- 5. Bring out the key features of Quality circles.

PART - B  $(4 \times 15 = 60 \text{ Marks})$ 

#### Answer any FOUR questions.

- 6. Explain the selection process in detail.
- 7. Describe the Psychological tests used in selection process.
- 8. Write an essay on Performance Appraisal.
- 9. Discuss about motivation and Reward System.
- 10. Comment on the Employee welfare safety health benefits and services.
- 11. Give suggestions to improve the work environment.
- 12. Highlight the key features of Total Quality Management